

COOK AREA CREDIT UNION

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February 1, 2012

Dear Member,

The credit union is always looking for ways to serve our membership in a more cost efficient manner. In November of 2011 we changed our draft(check) processor for your drafts.

If you are an on-line banking user you are already aware that you can view your cleared drafts by clicking on the draft number. With the change in processors we are continuing to provide that service, however we will be discontinuing our relationship completely with our previous data processor by May 1st, 2012. This means that any drafts that have cleared your account before November 28, 2011 will no longer be available to view or print. We suggest that if you need copies of any of your drafts from that time period you print them before May 1st.

If you are not presently using our free on-line banking services call us today and we can make this great service available to you.

If you should have any questions regarding this change, feel free to call the credit union.

Thank you again for being a loyal credit union member.

Sincerely,

Sue Carstens, COO